

## IMPARTIALITY POLICY

The Top Management is cognizant of the importance of, and is committed to, impartiality of its conformity assessment activities. The conformity assessment activities including but not limited to certification, inspection, testing and calibration are carried out impartially. The activities are structured and managed so as to safeguard impartiality and where required, committees are formed to ensure impartiality, with a balanced involvement of all interested parties.

The risks to impartiality are identified on an on-going basis. This includes risks that arise from activities, relationships, or personnel. However, such relationships may not necessarily present with a risk to impartiality. A relationship that threatens the impartiality can be based on ownership, governance, management, personnel, shared resources, finances, contracts, marketing, and payment of a sales commission or other inducement for the referral of new customers, etc. If a risk to impartiality is identified, such risk is eliminated or minimized systematically through a comprehensive risk management process by analyzing, evaluating, treating, monitoring, and documenting the risk.

The organization is responsible for ensuring the impartiality of its activities and managing conflict of interest; and doesn't allow commercial, financial or other pressures to compromise impartiality.

The decisions are based on objective proofs of conformity (or non-conformity) that are established by the organization; they are not influenced by any other factor or interested parties.

*This policy is made publicly available by publishing at Website.*



Saleh H. Al Suwaiti - CEO